

# TECHNICAL ADVISORY BULLETIN

To: GAF Residential Sales, GAF Contractors, GAF Field Services

From: Technical Services Department

**Subject: Granule Loss on New Shingles**



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## What Is Granule Loss?

**Granule loss may be the result ...** of extra granules called “riders”, “hitchhikers”, or “sleepers” added to shingles during manufacturing. These excess granules are applied to ensure proper embedment of granules into the asphalt coating and the loss of these “rider granules”...

- Usually is most severe right after shingles are installed
- Gradually reduces over time
- This is normal and is not a manufacturing defect

## Recommendations?

**Since granule loss...** is often caused by extra granules being installed during manufacturing:

- GAF often recommends that a period of time, usually several months, go by to see if the condition corrects itself – based on experience that shows that more often than not, it is self-correcting
- This is a normal occurrence for a newly installed roof and presents no potential for pre-mature aging of the shingles.

## How Do I know If I Have A Problem?

**Several months after application of your new shingles,** if any of the following occur, please contact the GAF Warranty Services Department:

- The granule loss is still significant
- The roof starts changing color, due to granule loss
- Or the shingles exhibit other signs of damage

## How Does Granule Loss Affect my Warranty?

**GAF’s warranty only covers manufacturing defects of shingles,** even if they are not installed properly and does not cover shading (visual issues) caused by light to moderate granule loss. However, if the granule loss is severe and caused by a manufacturing defect, you may be covered by the terms and conditions of the GAF’s Limited Warranty against manufacturing defects.

## Where Can I Get More Information?

**GAF Technical Services Can Assist You...** with these and other questions you may have regarding your new roof installation. GAF Technical Services can be contacted **at 800-ROOF-411** (800-766-3411). Also, the GAF website is a great resource for just about any question you may have or for additional information you may require. Please visit [www.gaf.com](http://www.gaf.com) to find the latest information on our products and their installation.

**Important:** This document supersedes any prior GAF Technical Advisory Bulletins on this topic. Please always check [www.gaf.com](http://www.gaf.com) to make sure you have the most up to date information.