



# Liquid-Applied Diamond Pledge™ NDL Roof Guarantee (For Roof Deck and Balconies)



|                        |                           |
|------------------------|---------------------------|
| OWNER OF BUILDING      | GUARANTEE NUMBER          |
| NAME OF BUILDING       | PERIOD OF COVERAGE        |
| ADDRESS OF BUILDING    | DATE OF COMPLETION        |
| AREA OF ROOF (SQUARES) | GUARANTEE EXPIRATION DATE |
| APPLIED BY             |                           |

## THE GUARANTEE/SOLE AND EXCLUSIVE REMEDY

GAF Warranty Company, LLC ("GAF") guarantees to you, the owner of the building described above, that GAF will repair leaks through the roof deck or balcony (the "Deck") containing the liquid-applied membrane or coating (the "GAF Materials") resulting from a manufacturing defect, ordinary wear and tear, or workmanship in applying the GAF Materials. There is no dollar limit on covered repairs. Leaks caused by any non-GAF materials are not covered.

## GUARANTEE PERIOD

This guarantee ends on the expiration date listed above.

## OWNER RESPONSIBILITIES

### Notification of Leaks

In the event of a leak through the GAF Materials, you **MUST** make sure that GAF is notified directly about the leak, in writing, within **30 days** either online at [leakreporting.gaf.com](https://leakreporting.gaf.com), by email at [guaranteeleak@gaf.com](mailto:guaranteeleak@gaf.com), or by postal mail to GAF Warranty Claims Department, 1 Campus Drive, Parsippany, New Jersey 07054, or GAF will have no responsibility for making repairs. **NOTE:** The roofing contractor is **NOT** an agent of GAF; notice to the roofing contractor is **NOT** notice to GAF.

By notifying GAF, you authorize GAF to investigate the cause of the leak. If the investigation reveals that the leak is not covered by this guarantee, you agree to pay an investigation cost of \$500. This guarantee will be cancelled if you fail to pay this cost within 30 days of receipt of an invoice for it.

### Preventative Maintenance and Repairs

- A. You must perform regular inspections and maintenance and keep records of this work.
- B. To keep this guarantee in effect, you must repair any conditions in the building structure or substrate that are not covered by this guarantee but that GAF concludes may be threatening the integrity of the Deck containing GAF Materials. Failure to make timely repairs may jeopardize guarantee coverage.
- C. You may make temporary repairs to minimize damage to the building or its contents in an emergency, at your sole expense. These repairs will not result in cancellation of the guarantee as long as they are reasonable and customary and do not result in permanent damage to the GAF Materials.
- D. Any equipment or material that impedes any inspection or repair must be removed at your expense so that GAF can perform inspections or repairs.

## EXCLUSIONS FROM COVERAGE

(e.g., items that are not "ordinary wear and tear" or are beyond the control of GAF)

This guarantee does **NOT** cover conditions other than leaks. This guarantee also does **NOT** cover leaks caused by any of the following:

- 1. Inadequate maintenance, that is, the failure to follow the Scheduled Maintenance Checklists provided with this guarantee (extra copies available by calling Guarantee Services at 1-877-GAF-ROOF) or the failure to repair owner responsibility items.
- 2. Unusual weather conditions or natural disasters including, but not limited to, winds in excess of 55 miles per hour, hail, floods, hurricanes, lightning, tornados, and earthquakes.
- 3. Impact of foreign objects or physical damage caused by any intentional or negligent acts, accidents, misuse, abuse, or the like.
- 4. Damage to the roof constructed of the GAF Materials due to: (a) movement, cracking, or other failure of the roof deck or building; (b) improper installation or failure of any non-GAF insulation or materials, including pre-existing coatings; (c) condensation or infiltration of moisture through or around the walls, copings, building structure, or surrounding materials except where high wall GAF waterproofing flashings are installed; (d) chemical attack on the membrane, including, but not limited to, exposure to grease or oil; (e) the failure of wood nailers to remain attached to the structure; (f) moisture migration from the building interior or any building component other than the GAF Materials; (g) use of materials that are incompatible with the GAF Materials; or (h) architectural, engineering, or design defects or flaws.
- 5. Blisters in the GAF Materials that have not resulted in leaks.
- 6. Changes in the use of the building, installation of any overburden, modifications, or additions to the GAF Materials after the Deck is completed, unless prior written approval is obtained from GAF.
- 7. Conditions that prevent positive drainage or result from ponding water. This exclusion does not apply to any Unisil or Unisil HS coatings.
- 8. Gutters or damage to any restoration system caused by gutters.
- 9. Changes in the color of the GAF Materials, including, but not limited to, fading.

No representative, employee, or agent of GAF, or any other person, has the authority to assume any additional or other liability or responsibility for GAF, unless it is in writing and signed by an authorized GAF Field Services Manager or Director. GAF does not practice engineering or architecture. Neither the issuance of this guarantee, nor any review of the Deck containing the GAF Materials (or the plans for the Deck), by GAF shall constitute any warranty of such plans, specifications, or construction or the suitability or code compliance of the GAF Materials for any particular structure. **NOTE:** Any inspections made by GAF are limited to a surface inspection only, are for the sole benefit of GAF, and do not constitute a waiver or extension of any of the terms and conditions of this guarantee.

This guarantee **MAY BE SUSPENDED OR CANCELLED IF THE DECK IS DAMAGED BY** any cause listed above as **AN EXCLUSION FROM COVERAGE** that may affect the integrity or watertightness of the Deck.

## NON-ASSIGNABILITY

This guarantee is **NOT TRANSFERABLE OR ASSIGNABLE** by contract or by operation of law, either directly or indirectly.

## LIMITATION OF DAMAGES; MEDIATION; JURISDICTION; CHOICE OF LAW

THIS GUARANTEE IS EXPRESSLY IN LIEU OF ANY OTHER GUARANTEES OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, and of any other obligations or liability of GAF, whether any claim against it is based upon negligence, breach of warranty, or any other theory. In **NO** event shall GAF be liable for any CONSEQUENTIAL OR INCIDENTAL DAMAGES of any kind, including, but not limited to, interior or exterior damages and/or mold growth.

The parties agree that, as a condition precedent to litigation, any controversy or claim relating to this guarantee shall be first submitted to mediation before a mutually acceptable mediator unless GAF, at its sole option, elects to waive said requirement. In the event that mediation is unsuccessful, or is waived by GAF, the parties agree that neither one will commence or prosecute any lawsuit or proceeding other than before the appropriate state or federal court in the State of New Jersey. This guarantee shall be governed by the laws of the State of New Jersey, without regard to principles of conflicts of laws. Each party irrevocably consents to the jurisdiction and venue of the above identified courts.

**NOTE:** GAF shall have no obligation under this guarantee unless and until all bills for installation and supplies have been paid in full to the contractor and materials suppliers, and the guarantee charge has been paid to GAF.

By: \_\_\_\_\_  
Authorized Signature

GAF  
1 CAMPUS DRIVE  
PARSIPPANY, NJ 07054

Visit [gaf.com](https://gaf.com)

©2024 GAF • COMC0164-1224

We protect what matters most™

