

## protect matters most<sup>™</sup>

## Technical Advisory Bulletin

To: GAF Residential Sales, GAF Contractors, Field Services, AIS, CARE

From: **Technical Services** 

TAB-R-163 No:

## Manufacturing Dust On New Shingles

What Is Dust On New Shingles?

Dust on new shingles, commonly known as "Cutter Dust," refers to a fine, dry, particulate matter deposited on the surface of the granules that may cause newly installed shingles to have a dusty appearance that obscures the true color of the shingles. Cutter dust may be more apparent on darker colored shingles.

What Causes Cutter Dust?

Cutter Dust is normal... and occurs during the final stages of the manufacturing process when the shingles are cut and pass through equipment that applies pressure to the shingle, transferring dust onto the exposed surface of the shingles.

Is Cutter Dust Permanent? What NOT To Do! No. Cutter Dust will rinse off when the roof is exposed to the first few soaking rains.

- Do not... rinse the roof from the ground with a hose as this can drive water under the shingles. Wet roofs are slippery, so rinsing from the roof top is also not recommended. It is best to allow the Cutter Dust to rinse off naturally.
- Do not... use high pressure sprays that could damage the protective granule
- Do not... try to brush off the Cutter Dust as you may loosen the granule surfacing or damage the shingles.

Will The Cutter Dust Damage The Shingles?

No. This is a cosmetic issue only and will not affect the long-term appearance or watertight integrity of the shingles. Once the cutter dust has been rinsed from the rains, the shingles' original color will be visible.



Cutter dust on new shingles



After rinsing

Void My Warranty?

Will The Cutter Dust No. It will not affect the warranty in any way. The GAF Shingle & Accessory Limited Warranty will remain in full force and effect per its terms and conditions.

Questions?

GAF Technical Services Can Assist You... with these and other questions you may have regarding your new roof installation. Technical Support Services can be contacted at 800-766-3411. The GAF website is a great resource for just about any question you may have or for additional information you may require. Please visit www.gaf.com to find the latest information on our products and their installation.

Important: This document supersedes any prior GAF Technical Advisory Bulletins on this topic. Please always check www.gaf.com to make sure you have the most up to date information.