

GAF REWARDS SUPPLEMENTAL TERMS

Last updated: October 28th, 2024

These GAF Rewards Supplemental Terms (these **"Supplemental Terms"**) apply to the GAF Rewards Program (**"GAF Rewards"** or the **"Program"**) offered by GAF Materials LLC d/b/a GAF and GAF Canada ULC (collectively, **"GAF"**) pursuant to which you can receive GAF Rewards Points (**"Points"**) by purchasing certain qualifying GAF products as described herein. The Supplemental Terms form part of the General Terms and Conditions (the **"General Terms"**). These Supplemental Terms and the General Terms may be found in the GAF Legal Documents section of the Document Library in the GAF Partner Portal. This version of the Supplemental Terms supersedes the GAF Rewards Supplemental Terms dated January 14, 2022, the GAF Rewards Canada Terms dated May 10, 2023 and all previous terms and conditions relating to the GAF Rewards Programs available in the U.S. and Canada.

It is important that you carefully read and understand the terms and conditions of these Supplemental Terms. By clicking the **"AGREE"** button, or using any other mechanism to agree to these Supplemental Terms, or by accessing, using, or participating in the Program, effective immediately you are bound by and agree to comply with these Supplemental Terms and you affirm your prior agreement to the General Terms. IF YOU DO NOT AGREE TO ALL OF THE TERMS AND CONDITIONS OF THESE SUPPLEMENTAL TERMS, YOU ARE NOT AUTHORIZED TO CLICK THE **"AGREE"** BUTTON, OR OTHER MECHANISM, OR TO ACCESS, USE, OR PARTICIPATE IN THE PROGRAM.

Capitalized terms used in these Supplemental Terms and not otherwise defined shall have the same meanings as set forth in the General Terms.

1. GENERAL

1.1 Each Superuser and other Users authorized by a Superuser will have access to your GAF Rewards Program account (**"your GAF Rewards Program Account"**). Your Superusers determine which of your Users have authority to submit a claim for Points, redeem Points and make Program related decisions on your behalf. In no case is GAF responsible for any accidental or unauthorized redemption of Points, or any other use or misuse of your GAF Rewards Program Account.

1.2 You are responsible for determining whether your participation in the Program and receipt of Program benefits, such as receiving Points and redeeming Points, are permitted under applicable laws, rules, regulations, and employer policies that may apply to your participation in the Program and receipt of Program benefits. GAF assumes no responsibility or liability for any participant's failure to comply with such laws, rules, regulations, and/or employer policies.

1.3 All federal, state and provincial income tax and other tax liability resulting from your participation in the Program and/or receipt of Program benefits, such as receiving Points and redeeming Points, is your sole responsibility.

1.4 The Program is void where prohibited by law.

1.5 You may only have one GAF Rewards Program Account per location for your company.

2. ELIGIBILITY

2.1 The Program is open only to professional roofing contractors, builders and remodeling companies with a legal place of business in one of the 50 United States, the District of Columbia and Canada.

2.2 Without limiting Section 2.1 in any way, distributors and retailers of GAF products and

their employees are not eligible to participate in the Program.

2.3 All eligibility determinations for the Program will be made by GAF in its sole discretion.

3. QUALIFYING PRODUCTS. A complete list of qualifying GAF products for the U.S. is available at gaf.com/rewards and a complete list of qualifying products for Canada is available at gaf.ca/rewards. Qualifying products may change from time to time, and it is your responsibility to review the list of qualifying products before you make a purchase. You may only earn Points for qualifying GAF Products purchased in the country of the address associated with your Portal Account.

4. EARNING POINTS; SUBMITTING CLAIMS FOR POINTS; SPECIAL PROMOTIONS

4.1 You can earn a standard percentage back in the form of Points for every dollar you spend on purchases of qualifying GAF products that you purchase for use by your business only, excluding sales tax, shipping and handling fees, discounts, returns and refunds. Unless expressly authorized by GAF in its sole discretion, you are only permitted to participate in one rewards or incentive program offered by GAF and you may only submit a proof of purchase for a qualifying purchase one time. Points earned for a qualifying purchase that is returned or canceled may be deducted from your GAF Rewards Program Account. The standard percentage back in Points that a U.S. member can earn is available at gaf.com/rewards. The standard percentage back in Points that a Canadian member can earn is available at gaf.ca/rewards. The percentage may change from time to time, and it is your responsibility to review the percentage before you make a purchase.

4.2 To submit a claim for Points, a User authorized to submit claims for Points must login to your GAF Rewards Program Account, follow the instructions for submitting a claim and submit proof of purchase that is acceptable to GAF in GAF's sole discretion. A distributor approved by GAF may also submit a claim for Points on your behalf by following instructions provided by GAF. For a list of distributors approved by GAF to submit claims for Points, login to your GAF Rewards Program Account, click on Submit Proof of Purchase, then Distributor Auto-submit Program. GAF may also provide alternative methods for submitting claims for Points at its discretion. GAF normally will attempt to post Points to your GAF Rewards Program Account within 20 days from the date that a claim is received, if the claim is approved. Always keep proof of purchase for your records. Regardless of how a claim for Points is submitted, whether directly by a User or an approved third party on your behalf, it is your responsibility to confirm that the claim for Points is accurate, timely and submitted in the format required by GAF. To check the status of a claim for Points, login to your GAF Rewards Program Account and click on View Invoices. GAF is not responsible or liable for claims for Points that are late, lost, stolen, incomplete, misdirected, inaccurate, inappropriately formatted or otherwise defective.

4.3 All claims for Points must be received by March 31 of the year following the purchase date listed on your proof of purchase for a qualifying GAF product.

4.4 Purchases made before enrolling in the Program do not qualify for Points.

4.5 From time to time, we may offer you the opportunity to earn bonus Points through special promotions (each, a "**Special Promotion**"). Special Promotions offered in connection with the Program are subject to additional terms and conditions ("**Special Promotion Terms**"). Such Special Promotion Terms shall form part of these Supplemental Terms for all purposes of such Special Promotion. To the extent that there is any conflict between Special Promotion Terms and another portion of these Supplemental Terms, the Special Promotion Terms will control in any matter relating to the applicable Special Promotion.

4.6 POINTS DO NOT CONSTITUTE PROPERTY OF YOURS OR OF ANY USER. POINTS HAVE NO CASH VALUE. POINTS MAY NOT BE BOUGHT, SOLD, AUCTIONED, TRADED, BARTERED, COMBINED,

ASSIGNED, CONVEYED, OR TRANSFERRED, UNLESS EXPRESSLY AUTHORIZED BY GAF IN ITS SOLE DISCRETION.

5. REDEEMING POINTS; REWARDS

5.1 To redeem Points, a User authorized to redeem Points must login to your GAF Rewards Program Account and follow the instructions for redeeming Points. GAF may provide alternative methods for redeeming Points at its discretion. Points may be redeemed for a variety of reward options (“**Rewards**”), which may include gift cards and reloadable prepaid cards, in all cases, subject to availability. Delivery times vary. Rewards may be subject to additional terms and conditions. Any applicable sales/use taxes, fees, surcharges, and shipping and handling fees are your responsibility.

5.2 You must have the number of Points required for the Reward selected at the time of redemption. Redeemed Points will be deducted from your GAF Rewards Program Account at the time of redemption. All redemptions are final, unless expressly authorized by GAF in its sole discretion.

5.3 The User redeeming Points is responsible for providing accurate email, contact, and shipping information for shipment of the Reward. Rewards will only be shipped to an address in one of the 50 United States, the District of Columbia or Canada. GAF is not responsible for replacing lost, stolen or damaged Rewards.

5.4 The Rewards provided by participating merchants or third party service providers, the quality and performance of such Rewards, the acts and omissions of such participating merchants and third party service providers, and your relationship with such participating merchants and third party service providers are “Specified Subjects,” and all participating merchants and third party service providers are “Third Party Providers,” respectively, under the General Terms. The participating merchants and third party service providers are not affiliated with GAF and are not sponsors or co-sponsors of the Program. All participating merchant and third party service provider names, logos, and marks are used with permission and are the property of their respective owners.

6. CREDIT AND DEDUCTION OF POINTS

6.1 You are responsible for ensuring that Points are properly credited to and deducted from your GAF Rewards Program Account. Any claim related to Points not credited to your GAF Rewards Program Account must be received by GAF within six (6) months of the date on which the relevant claim for Points was submitted. Any claim related to Points incorrectly deducted from your GAF Rewards Program Account must be received by GAF within six (6) months of the date on which the Points were deducted. GAF will review such claims and will determine in its sole discretion if Points were not credited to or were incorrectly deducted from your GAF Rewards Program Account. GAF reserves the right to require information such as copies of claims submitted, proof of purchase or any other information that GAF deems relevant. If GAF determines in its sole discretion that it failed to credit Points or incorrectly deducted Points from your GAF Rewards Program Account, your sole and exclusive remedy shall be us issuing to your GAF Rewards Program Account the Points not credited to or incorrectly deducted from your GAF Rewards Program Account, if your GAF Rewards Program Account still is open.

6.2 GAF reserves the right to deduct Points from your GAF Rewards Program Account at any time if it determines that Points were improperly credited to your GAF Rewards Program Account, even if deducting Points results in a negative Points balance.

7. AUDIT. GAF may audit your GAF Rewards Program Account and/or any claim for Points submitted at any time to ensure compliance with the Agreement. GAF may require additional information from you or any User to verify a claim. GAF may delay the processing of a claim for Points or suspend your GAF Rewards Program Account pending completion of an audit.

8. CLOSING YOUR GAF REWARDS PROGRAM ACCOUNT. If you no longer wish to participate in the Program, please call (877) 423-7663 - Option 2 or email ccp@gaf.com. If you close your GAF Rewards Program Account, all Points in your GAF Rewards Program Account will be canceled and forfeited without any obligation or liability by GAF.

9. TERMINATION FROM PROGRAM.

9.1 If GAF determines in its sole discretion that you or any User violated the Agreement, engaged in fraudulent activity or attempted fraudulent activity, misused the Program in any way, engaged in conduct detrimental to GAF in any way (collectively, "**Prohibited Conduct**"), GAF may terminate you from the Program immediately with or without notice. GAF also reserves the right to pursue any other remedy permitted by law or in equity if you or any User engaged in Prohibited Conduct, including, without limitation, requiring you to pay GAF for the cost of any Rewards that were improperly redeemed.

9.2 If you do not earn or redeem Points for eighteen (18) consecutive months, GAF will terminate you from the Program immediately without notice.

9.3 Subject to applicable law, GAF may terminate you from the Program for any or no reason immediately by providing notice to you.

9.4 Upon your termination from the Program for any reason, all Points in your GAF Rewards Program Account will be canceled and forfeited without any obligation or liability by GAF and your GAF Rewards Program Account will be closed.

10. TERMINATION. These Supplemental Terms shall remain in full force and effect and continue until they (or the Agreement generally) or your participation in the Program is terminated or canceled as provided in these Supplemental Terms or the General Terms. Sections 1, 4.2, 4.6, 5.4, 6, 7 and 8 will survive termination of these Supplemental Terms.