

# TECHNICAL ADVISORY BULLETIN

**To:** GAF Residential Sales, GAF Contractors, GAF Field Services

**From:** Technical Services Department

**Subject:** *Top 10 Frequently Asked Questions (FAQ's)*

**Issued Date:** 05/27/2011

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**No:** TAB-R 2011-110

***Does The Clear Plastic Film Have To Be Removed?***

**No...** The clear plastic film is applied for shipping purposes only. For more information, refer to **TAB-R-2011-106** on Clear Plastic Film.

***What Are Those Streaks-Stains On My Roof?***

**Algae...** Is the most likely culprit. It is able to thrive in almost any climatic condition and is easily removed. For more information, including a cleaning formula, refer to **TAB-R-2011-102** on Algae Staining On Shingled Roof Surfaces.

***Do I Really Need Attic Ventilation?***

**Yes...** Proper attic ventilation is integral to the performance of a GAF roof system. For more information, refer to **TAB-R-2011-120** on Proper Attic Ventilation.

***Can I Use Staples To Install My Roof?***

**No...** GAF recommends the use of roofing nails. For more information, refer to **TAB-R-2011-132** on Staples vs. Nails For Shingle Application.

***Can I Use A Radiant Barrier With My GAF Shingles?***

**Yes...** Properly installed radiant barriers are compatible with GAF shingles. For more information, refer to **TAB-R-2011-124** on Radiant Barriers.

***Can I Use Sprayed-In-Place Foam Insulation With My GAF Shingles?***

**No...** GAF does not recommend the use of sprayed in place foam insulation under shingles. For more information, refer to **TAB-R-2011-135** on Under-Deck Sprayed-in-Place Insulation.

***What Is That Sticky Brown Stuff On My Roof?***

**Tobacco Juicing...** is a result of water solubles leaching from the oxidized surface of exposed asphalt and/or air contaminants and may be seen on all asphalt-based products. For more information, refer to **TAB-R-2011-134** on Tobacco Juicing.

***Can I Recover My Old Shingle Roof And How Is It Done?***

**Yes...** Provided local code allows it. GAF has two methods you may use for applying the shingles over an existing roof surface. They are called Bridging and Nesting. For more information, refer to **TAB-R-2011-104** on Bridging vs. Nesting For Recover Systems.

***Can I Install My Shingles On A Flat Roof By Decreasing The Exposure?***

**NO...** 2:12 is the lowest slope on which GAF shingles may be applied. For more information, refer to **TAB-R-2011-127** on Shingle Application on Low Slopes.

***Why Are My New Shingles Losing Granules?***

**Often...** it is the result of extra granules called "riders" or "sleepers" added to shingles during manufacturing to insure proper embedment. The loss is normal and gradually reduces over time. For more information, refer to **TAB-R-2011-112** on Granule Loss on New Shingles.

***Where Can I Get More Information?***

**GAF Can Assist You...** with these and other questions you may have regarding your new roof installation. GAF can be contacted at **800-ROOF-411** (800-766-3411). Also, the GAF website is a great resource for just about any question you may have or for additional information you may require. Please visit [www.gaf.com](http://www.gaf.com) to find the latest information on our products and their installation.

**Important:** This document supersedes any prior GAF Technical Advisory Bulletins on this topic. Please always check [www.gaf.com](http://www.gaf.com) to make sure you have the most up to date information.