Architectural Information Services
Sell Sheet
(COMGN240)

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A Specialized Team Dedicated To Your Roofing Success

GAF’s commitment to Architects and Specifiers extends beyond the basics, offering more tools and services than any other manufacturer in the roofing industry to help assure you that your design and quality standards are followed.

From design assistance, to specification and detail preparation, to quality assurance inspections, to options that help you build your practice, GAF is dedicated to your success.

Architectural Information Services (AIS) is a specialized team whose role is to assist you with the entire specification process—all at no cost to you.

AIS provides customized services to help ensure that your project makes it from design development to the construction phase without any hassle. So whether you’re behind schedule and need help with Master Guide Spec preparation, or you want to ensure that submittal packages are accurate, or you need assistance with an unusual construction request, AIS can help.

AIS Services include...

- **Design Lines...** Master Guide Specification preparation where GAF may be considered Basis of Design.
- **Cut Specs...** gives a quick overview of a job concept or special design you have in mind.
- **Submittal Express...** ensures complete and accurate submittal preparation, including SDS, data sheets, master specs, and samples.
- **Phone Support...** Big companies can be challenging for you to navigate. AIS helps take the worry out of understanding who does what and helps translate roofing practice into GAF requirements for guarantee issuance.

AIS works closely with GAF’s local salespeople, as well as with Technical and Field Services, to make specifying GAF easy. They are truly dedicated professionals who help ensure that needs of specifiers are met. With a combined half-century in the roofing industry, AIS is committed to helping guide you through the job from start to finish.

Call 1-800-522-9224 or visit AIS on GAF.com for assistance today!
Full-Time Field Services Team
GAF’s Field Services Team is the bridge between a properly specified roof and a sound, watertight roof installation. Whether it’s a design question, an installation technique, or something you just need help in understanding—if it happens on a roof, the Field Services Team will help find a solution. They’re specially trained to evaluate roofing conditions and identify concerns—to help prevent problems before they happen. With 45 members on the Team (including some who are Registered Roof Consultants, Registered Roof Observers, and/or Green Roof Professionals) who possess over 500 years of combined roofing experience, there’s virtually no roofing challenge that they haven’t faced. It’s that kind of experience that separates GAF’s Field Services Team from the competition.

Tapered Design & Detail Design
GAF’s service commitment includes customized solutions for both tapered design projects and custom detail drawings. This includes efficient designs to reduce material costs and waste, precise layouts & material calculations, and fast turn-around times for close-approaching bid dates. Easy-to-read AutoCAD-generated shop drawings can be provided for a “hassle-free” installation. Our highly trained design staff includes architects and LEED® Accredited Professionals who are members of many major industry organizations including AIA, CSI, and RCI. Offices out of Wayne, NJ, Swedesboro, NJ, and Port Arthur, TX, help ensure prompt service.

Technical Help When It Matters
GAF’s Technical Service Hotline (1-800-ROOF-411) is available to answer technical questions live. This technical support staff has been helping contractors, property owners, specifiers, and distributors for over 20 years. They can answer questions regarding installation, codes, product approvals, roof system details, and just about any other roofing technical issue you can think of.

Understanding Sustainable Design…
Our team is focused on making green codes, green rating systems, and sustainable design easier to understand. We have LEED® Accredited Professionals on staff as well as submittal tools and energy calculators available at Green Roof Central (gaf.com/green). You can also benefit from working with a GAF contractor who is also a member of the Sustainable Roofing Council (SRC). An SRC member is the right choice to install your new roofing system because they are educated in emerging green practices, such as membrane and insulation recycling, as well as the technology behind cool roofing.

So whether you prefer one-on-one service or a self-service option through our new Architect and Specifier portal at GAF.com, we’re here to help make your next project a success.